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8
9 **BEFORE THE**
BOARD OF PHARMACY
10 **DEPARTMENT OF CONSUMER AFFAIRS**
STATE OF CALIFORNIA

11
12 Case No. 5358

13 In the Matter of the Accusation Against:

14 **SPECTRUM PHARMACY;**
TING LI, TREASURER/CHIEF
15 **FINANCIAL OFFICER;**
NINA THIEN-NG PHAM, CHIEF
16 **EXECUTIVE OFFICER;**
STEVEN DUNG TRUONG, PHARMACIST-
IN-CHARGE
17 **18 Endeavor #100**
Irvine, CA 92618

18 **Pharmacy Permit No. PHY 48836**

19 **and**

20 **TING LI**
505 City Parkway
21 **Orange, CA 92868**

22 **Pharmacist License No. RPH 57363**

23 **and**

24 **STEVEN DUNG TRUONG**
18 Endeavor #100
25 **Irvine, CA 92618**

26 **Pharmacist License No. RPH 52822**

27 **and**

28
A C C U S A T I O N

1 **NINA THIEN-NGA TRAN**
2 **1236 N. Magnolia Avenue**
3 **Anaheim, CA 92801**

4 **Pharmacist License No. RPH 55935**

Respondents.

5 Complainant alleges:

6 **PARTIES**

7 1. Virginia Herold (Complainant) brings this Accusation solely in her official capacity
8 as the Executive Officer of the Board of Pharmacy (Board), Department of Consumer Affairs.

9 2. On or about October 10, 2008, the Board issued Pharmacy Permit Number PHY
10 48836 to Spectrum Pharmacy (Respondent Spectrum Pharmacy - Irvine). The Pharmacy Permit
11 was in full force and effect at all times relevant to the charges brought herein and will expire on
12 October 1, 2016, unless renewed.

13 3. On or about August 16, 2005, the Board issued Pharmacist License No. RPH 57363
14 to Ting Li (Respondent Li). The Pharmacist License was in full force and effect at all times
15 relevant to the charges brought herein and will expire on May 31, 2017, unless renewed.

16 4. On or about September 5, 2011, the Board issued Pharmacist License No. RPH 52822
17 to Steven Dung Truong (Respondent Truong). The Pharmacist License was in full force and
18 effect at all times relevant to the charges brought herein and will expire on January 31, 2017,
19 unless renewed.

20 5. On or about August 4, 2004, the Board issued Pharmacist License No. RPH 55935 to
21 Nina Thien-Nga Tran (Respondent Tran). The Pharmacist License was in full force and effect at
22 all times relevant to the charges brought herein, and will expire on December 31, 2017, unless
23 renewed.

24 **JURISDICTION**

25 6. This Accusation is brought before the Board, under the authority of the following
26 laws. All section references are to the Business and Professions Code unless otherwise indicated.

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1 7. Section 4011 of the Code provides that the Board shall administer and enforce both
2 the Pharmacy Law [Bus. & Prof. Code, § 4000 et seq.] and the Uniform Controlled Substances
3 Act [Health & Safety Code, § 11000 et seq.].

4 8. Section 4300(a) of the Code provides that every license issued by the Board may be
5 suspended or revoked.

6 9. Section 4300.1 of the Code states:

7 The expiration, cancellation, forfeiture, or suspension of a board-issued
8 license by operation of law or by order or decision of the board or a court of law,
9 the placement of a license on a retired status, or the voluntary surrender of a
10 license by a licensee shall not deprive the board of jurisdiction to commence or
11 proceed with any investigation of, or action or disciplinary proceeding against, the
12 licensee or to render a decision suspending or revoking the license.

11 10. Section 4307(a) of the Code states:

12 (a) Any person who has been denied a license or whose license has been
13 revoked or is under suspension, or who has failed to renew his or her license while
14 it was under suspension, or who has been a manager, administrator, owner,
15 member, officer, director, associate, or partner of any partnership, corporation,
16 firm, or association whose application for a license has been denied or revoked, is
17 under suspension or has been placed on probation, and while acting as the
18 manager, administrator, owner, member, officer, director, associate, or partner had
19 knowledge of or knowingly participated in any conduct for which the license was
20 denied, revoked, suspended, or placed on probation, shall be prohibited from
21 serving as a manager, administrator, owner, member, officer, director, associate, or
22 partner of a licensee as follows:

19 (1) Where a probationary license is issued or where an existing license is
20 placed on probation, this prohibition shall remain in effect for a period not to
21 exceed five years.

21 (2) Where the license is denied or revoked, the prohibition shall continue
22 until the license is issued or reinstated.

23 **STATUTORY PROVISIONS**

24 11. Section 4022 of the Code states:

25 "Dangerous drug" or "dangerous device" means any drug or device unsafe
26 for self-use in humans or animals, and includes the following:

27 (a) Any drug that bears the legend: "Caution: federal law prohibits
28 dispensing without prescription," "Rx only," or words of similar import.

1 (b) Any device that bears the statement: "Caution: federal law restricts this
2 device to sale by or on the order of a _____," "Rx only," or words of similar import,
3 the blank to be filled in with the designation of the practitioner licensed to use or
4 order use of the device.

5 (c) Any other drug or device that by federal or state law can be lawfully
6 dispensed only on prescription or furnished pursuant to Section 4006.

7 12. Section 4059, subdivision (a) of the Code states:

8 A person may not furnish any dangerous drug, except upon the prescription
9 of a physician, dentist, podiatrist, optometrist, veterinarian, or naturopathic doctor
10 pursuant to Section 3640.7. A person may not furnish any dangerous device,
11 except upon the prescription of a physician, dentist, podiatrist, optometrist,
12 veterinarian, or naturopathic doctor pursuant to Section 3640.7.

13 13. Section 4081 of the Code states:

14 (a) All records of manufacture and of sale, acquisition, or disposition of
15 dangerous drugs or dangerous devices shall be at all times during business hours
16 open to inspection by authorized officers of the law, and shall be preserved for at
17 least three years from the date of making. A current inventory shall be kept by
18 every manufacturer, wholesaler, pharmacy, veterinary food-animal drug retailer,
19 physician, dentist, podiatrist, veterinarian, laboratory, clinic, hospital, institution,
20 or establishment holding a currently valid and unrevoked certificate, license,
21 permit, registration, or exemption under Division 2 (commencing with Section
22 1200) of the Health and Safety Code or under Part 4 (commencing with Section
23 16000) of Division 9 of the Welfare and Institutions Code who maintains a stock
24 of dangerous drugs or dangerous devices.

25 (b) The owner, officer, and partner of any pharmacy, wholesaler, or
26 veterinary food-animal drug retailer shall be jointly responsible, with the
27 pharmacist-in-charge or representative-in-charge, for maintaining the records and
28 inventory described in this section.

29 14. Section 4113, subdivision (c) of the Code states: "The pharmacist-in-charge shall be
30 responsible for a pharmacy's compliance with all state and federal laws and regulations pertaining
31 to the practice of pharmacy."

32 15. Section 4169, subdivision (a)(5) of the Code provides that a person or entity shall not
33 fail to maintain records of the acquisition and disposition of dangerous drugs for at least three
34 years.

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1 16. Section 4301 of the Code states:

2 The board shall take action against any holder of a license who is guilty of
3 unprofessional conduct or whose license has been procured by fraud or
4 misrepresentation or issued by mistake. Unprofessional conduct shall include, but
is not limited to, any of the following:

5

6 (c) Gross negligence.

7

8 (j) The violation of any of the statutes of this state, of any other state, or of
9 the United States regulating controlled substances and dangerous drugs.

10

11 (o) Violating or attempting to violate, directly or indirectly, or assisting in or
12 abetting the violation of or conspiring to violate any provision or term of this
chapter or of the applicable federal and state laws and regulations governing
13 pharmacy, including regulations established by the board or by any other state or
federal regulatory agency.

14

15 17. Health and Safety Code section 11153 states in pertinent part:

16 (a) A prescription for a controlled substance shall only be issued for a
17 legitimate medical purpose by an individual practitioner acting in the usual course
18 of his or her professional practice. The responsibility for the proper prescribing
and dispensing of controlled substances is upon the prescribing practitioner, but a
19 corresponding responsibility rests with the pharmacist who fills the prescription.
20 Except as authorized by this division, the following are not legal prescriptions: (1)
an order purporting to be a prescription which is issued not in the usual course of
21 professional treatment or in legitimate and authorized research; or (2) an order for
an addict or habitual user of controlled substances, which is issued not in the
22 course of professional treatment or as part of an authorized narcotic treatment
program, for the purpose of providing the user with controlled substances,
23 sufficient to keep him or her comfortable by maintaining customary use.

24 18. Health and Safety Code section 11164 states in pertinent part:

25 Except as provided in Section 11167, no person shall prescribe a controlled
26 substance, nor shall any person fill, compound, or dispense a prescription for a
27 controlled substance, unless it complies with the requirements of this section.

1 (a) Each prescription for a controlled substance classified in Schedule II, III,
2 IV, or V, except as authorized by subdivision (b), shall be made on a controlled
3 substance prescription form as specified in Section 11162.1 and shall meet the
4 following requirements:

5 (1) The prescription shall be signed and dated by the prescriber in ink and
6 shall contain the prescriber's address and telephone number; the name of the
7 ultimate user or research subject, or contact information as determined by the
8 Secretary of the United States Department of Health and Human Services; refill
9 information, such as the number of refills ordered and whether the prescription is a
10 first-time request or a refill; and the name, quantity, strength, and directions for
11 use of the controlled substance prescribed.

12 (2) The prescription shall also contain the address of the person for whom
13 the controlled substance is prescribed. If the prescriber does not specify this
14 address on the prescription, the pharmacist filling the prescription or an employee
15 acting under the direction of the pharmacist shall write or type the address on the
16 prescription or maintain this information in a readily retrievable form in the
17 pharmacy.

18

19 REGULATORY PROVISIONS

20 19. Code of Federal Regulations, title 21, section 1301.11 provides that a person who
21 manufacturers, distributes, dispenses, imports or exports any controlled substances be registered
22 with the Drug Enforcement Administration.

23 20. Code of Federal Regulations, title 21, section 1306.04 states in pertinent part:

24 (a) A prescription for a controlled substance to be effective must be issued for
25 a legitimate medical purpose by an individual practitioner acting in the usual
26 course of his professional practice. The responsibility for the proper prescribing
27 and dispensing of controlled substances is upon the prescribing practitioner, but a
28 corresponding responsibility rests with the pharmacist who fills the prescription.
An order purporting to be a prescription issued not in the usual course of
professional treatment or in legitimate and authorized research is not a prescription
within the meaning and intent of section 309 of the Act (21 U.S.C. 829) and the
person knowingly filling such a purported prescription, as well as the person
issuing it, shall be subject to the penalties provided for violations of the provisions
of law relating to controlled substances.

29

30 21. Code of Federal Regulations, title 21, section 1306.11 states in pertinent part:

31 (a) A pharmacist may dispense directly a controlled substance listed in
32 Schedule II that is a prescription drug as determined under section 503 of the

1 Federal Food, Drug, and Cosmetic Act (21 U.S.C. 353(b)) only pursuant to a
2 written prescription signed by the practitioner, except as provided in paragraph (d)
3 of this section. A paper prescription for a Schedule II controlled substance may be
4 transmitted by the practitioner or the practitioner's agent to a pharmacy via
5 facsimile equipment, provided that the original manually signed prescription is
6 presented to the pharmacist for review prior to the actual dispensing of the
7 controlled substance, except as noted in paragraph (e), (f), or (g) of this section.
8 The original prescription shall be maintained in accordance with §1304.04(h) of
9 this chapter.

10

11 22. California Code of Regulations, title 16, section 1761 states:

12 (a) No pharmacist shall compound or dispense any prescription which
13 contains any significant error, omission, irregularity, uncertainty, ambiguity or
14 alteration. Upon receipt of any such prescription, the pharmacist shall contact the
15 prescriber to obtain the information needed to validate the prescription.

16 (b) Even after conferring with the prescriber, a pharmacist shall not
17 compound or dispense a controlled substance prescription where the pharmacist
18 knows or has objective reason to know that said prescription was not issued for a
19 legitimate medical purpose.

20 COST RECOVERY

21 23. Section 125.3 of the Code provides, in pertinent part, that the Board may request the
22 administrative law judge to direct a licensee found to have committed a violation or violations of
23 the licensing act to pay a sum not to exceed the reasonable costs of the investigation and
24 enforcement of the case, with failure of the licensee to comply subjecting the license to not being
25 renewed or reinstated. If a case settles, recovery of investigation and enforcement costs may be
26 included in a stipulated settlement.

27 DRUGS

28 24. At all times mentioned herein, Hydrocodone/APAP was a Schedule III controlled
substance pursuant to Health and Safety Code section 11056, subdivision (e), and a dangerous
drug pursuant to Business and Professions Code section 4022. On October 6, 2014,
Hydrocodone/APAP was reclassified as a Schedule II controlled substance.

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1 25. Diladid is a brand name for hydromorphone, is a Schedule II controlled substance
2 pursuant to Health and Safety Code section 11055, subdivision (b), and a dangerous drug
3 pursuant to Business and Professions Code section 4022.

4 26. Fentanyl is a Schedule II controlled substance pursuant to Health and Safety Code
5 section 11055, subdivision (c), and a dangerous drug pursuant to Business and Professions Code
6 section 4022.

7 27. Methadone is a Schedule II controlled substance pursuant to Health and Safety Code
8 section 11055, subdivision (c), and a dangerous drug pursuant to Business and Professions Code
9 section 4022.

10 28. MS Contin is a brand name for morphine, a Schedule II controlled substance pursuant
11 to Health and Safety Code section 11055, subdivision (b), and a dangerous drug pursuant to
12 Business and Professions Code section 4022.

13 29. Opana is a brand name for oxymorphone hydrochloride, is a Schedule II controlled
14 substance pursuant to Health and Safety Code section 11055, subdivision (b), and a dangerous
15 drug pursuant to Business and Professions Code section 4022.

16 30. Oxycodone is a Schedule II controlled substance pursuant to Health and Safety Code
17 section 11055, subdivision (b)(1)(M), and a dangerous drug pursuant to Business and Professions
18 Code section 4022.

19 31. Oxycontin is a brand name for oxycodone, a Schedule II controlled substance
20 pursuant to Health and Safety Code section 11055, subdivision (b), and a dangerous drug
21 pursuant to Business and Professions Code section 4022.

22 32. Percocet is a brand name for oxycodone and acetaminophen, a Schedule II controlled
23 substance pursuant to Health and Safety Code section 11055, subdivision (b), and a dangerous
24 drug pursuant to Business and Professions Code section 4022.

25 33. Phenergan with codeine, is a brand name for promethazine with codeine syrup, and is
26 a Schedule V controlled substance pursuant to Health and Safety Code section 11058, and a
27 dangerous drug pursuant to Business and Professions Code section 4022.

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34. Roxycodone is a brand name for oxycodone, a Schedule II controlled substance pursuant to Health and Safety Code section 11055, subdivision (b), and a dangerous drug pursuant to Business and Professions Code section 4022.

FACTUAL ALLEGATIONS

35. From October 10, 2008 to March 13, 2013, Respondent Li was the Pharmacist-in-Charge (PIC) of Respondent Spectrum Pharmacy – Irvine and has also been its Treasurer and Chief Financial Officer since October 2008. Respondent Truong worked as a staff pharmacist at Spectrum Pharmacy –Irvine, and he became the PIC on March 13, 2013. Respondent Tran has been the Chief Executive Officer since October 2008, and has worked as a staff pharmacist at Spectrum Pharmacy- Irvine.

36. On or about September 25, 2012, the Drug Enforcement Administration (DEA) with the assistance of the Long Beach Police Department (LBPD) performed an inspection at Respondent Spectrum Pharmacy - Irvine. As a result of the inspection, Respondent Spectrum Pharmacy -Irvine surrendered their DEA registration effective September 25, 2012. During the inspection, a male individual, later identified as "Earl T.," walked into Respondent Spectrum Pharmacy- Irvine. When he noticed the officer and agents, Earl T. began acting suspiciously. The agents and officer noted that Earl T. briefly spoke to pharmacy staff in a quiet voice, and then left the pharmacy. When the officer and agents followed Earl T., he attempted to flee the scene in a vehicle, but was stopped and searched. Earl T. had \$6,600 in cash in one pocket and \$559 in cash in the other pocket. Earl T. stated that he was from Los Angeles. When asked what he was picking up or dropping off at the pharmacy, Earl T. stated, "nothing." The officer and agents searched the area where Earl T. had exited the building and located eight prescriptions written in sequence by Dr. C.A.,¹ all dated May 7, 2012, for Oxycodone 30 mg, with a different patient's

¹ On December 15, 2014, the Medical Board of California filed a disciplinary action (Accusation) against Dr. C.A. for prescribing controlled substances to addicts, excessive prescribing, dishonest or corrupt acts for engaging in a criminal enterprise though which he was paid to write prescriptions to patients who were not suffering from any medical conditions warranting such prescriptions and for which the patients received remuneration from other individuals for the prescriptions which were then filled and resold for street use, among several other allegations.

1 name, telephone number, and date of birth on them. The officer and agents also searched Earl
2 T.'s phone and discovered a call to a telephone number identified as "pharmacy steve" [sic] on
3 September 24, 2012. The "pharmacy steve" phone number belonged to Respondent Truong.

4 37. On October 3, 2012, Respondent Truong was interviewed by LBPD and DEA.
5 Respondent Truong stated that he did not know Earl T.'s last name or occupation, that Earl T.
6 was referred to him by another pharmacist who worked at W&P Pharmacy, that Earl T. would
7 contact Respondent Truong on his cell phone to ask him if he had Oxycodone 30 mg or
8 Phenergan with Codeine in stock, that Earl T. had come into Respondent Spectrum Pharmacy –
9 Irvine several times to fill multiple prescriptions written by the same doctor (Dr. C.A.) for
10 different patients, that Earl T. always paid cash for the prescriptions, and that he never filled a
11 prescription written for Earl T. On Respondent Truong's phone, there was a text message from
12 Earl T. on August 17, 2012 that read, "Dis is earl u have enough for six more cause I want me
13 back until thrusdae r fridae im tryina not to get too backed up." [sic] Respondent Truong
14 admitted during the interview that Earl T. told him that he would pay him an extra \$50 if he
15 ordered Oxycodone manufactured by Mallinckrodt.² Respondent Truong admitted that he
16 ordered the Oxycodone by Mallinckrodt, but was never paid extra money. Respondent Truong
17 stated that he verified some, but not all, of the prescriptions that Earl T. brought to him, that he
18 never asked Earl T. why he was obtaining these prescriptions, and that he never asks patients why
19 they are getting prescriptions.

20 38. In October, 2012, in response to a complaint filed with the Board by the LBPD, the
21 Board conducted an inspection of Respondent Spectrum Pharmacy - Irvine. The inspector
22 discovered a prescription, RX 523506, for a controlled substance that had been filled and
23 dispensed by Respondent Spectrum Pharmacy - Irvine on September 27, 2012, two days after its
24 DEA registration was surrendered. When asked, Respondent Truong admitted that he transferred
25 the drug from another pharmacy (Spectrum Pharmacy - Anaheim) to dispense it from Respondent
26 Spectrum Pharmacy – Irvine. Respondent Truong stated that they were no longer transferring

27 ² There is a higher street demand for Oxycodone manufactured by Mallinckrodt, as
28 opposed to other manufacturers.

1 controlled substances, and were instead faxing prescriptions to Spectrum Pharmacy -Anaheim to
2 be filled and dispensed there.

3 39. During the October 2012 inspection, the inspector also noticed a large number of
4 prescriptions being filled from pain clinics all over Orange County. The inspector noted several
5 prescriptions dispensed by the pharmacy in sequence written by Dr. C.A., whose office was
6 located in Inglewood, approximately 47 miles from Respondent Spectrum Pharmacy - Irvine, for
7 patients from all over Los Angeles. When questioned, Respondent Truong stated that patients
8 sometimes picked up their own medications, but that there was also a driver by the name, "Earle,"
9 who would bring in the prescriptions and pick up the medications for patients. Respondent
10 Spectrum Pharmacy- Irvine had no documentation on the identity of Earle. When the inspector
11 attempted to contact Dr. C.A. to confirm that he wrote the prescriptions dispensed by Respondent
12 Spectrum Pharmacy - Irvine, the letter sent to Dr. C.A. by the Board inspector was returned as
13 undeliverable. The inspector also attempted to contact several patients who had been dispensed
14 medications by Respondents, and all of those letters were returned by the United States Postal
15 Service marked not deliverable.

16 40. As a follow up to the investigation, Respondent Li was asked to answer questions
17 about the patients to whom Respondents had dispensed prescriptions. Respondent Li responded
18 to the inspector's request, and reported that Respondents contact the prescribers to verify new
19 prescriptions, but "do not obtain diagnosis or alternatives 'tried and failed' as that information is
20 not required by California Law." Respondent Li stated that, "It is not the pharmacist's role to
21 discuss other potential medications – that is the role for the physician." Respondent Li provided
22 only limited information about the patients.

23 41. Upon review of the prescriptions, the Board inspector discovered that Respondents
24 frequently dispensed prescriptions issued in sequence and written several months prior by Dr.
25 C.A., for the same drug and in the same dose (oxycodone 30 mg), with the same directions for
26 use (take 2 tablets three times per day), for different patients located out-of-the-area. For
27 example, on April 25, 2012, four prescription blanks # 4266-4269 were written by Dr. C.A. for
28 oxycodone 30 mg to four different patients, with directions to take 2 tablets three times per day,

and all four of these prescriptions were filled in sequence at Respondent Spectrum- Irvine on July 11, 2012. The following is a summary of those prescriptions:

| Date on RX | No. on Prescription Blank | Date Filled | RX No. Assigned by Spectrum | Patient Birth Year | Patient City | Dispensing Pharmacist |
|------------|---------------------------|-------------|-----------------------------|--------------------|--------------|-----------------------|
| 4/25/12 | 4268 | 7/11/12 | 521054 | 1975 | Lawndale | Unknown |
| 4/25/12 | 4267 | 7/11/12 | 521056 | 1966 | Los Angeles | Unknown |
| 4/25/12 | 4269 | 7/11/12 | 521055 | 1970 | Gardena | Unknown |
| 4/25/12 | 4266 | 7/11/12 | 521057 | 1973 | Lawndale | Unknown |
| 4/25/12 | 4271 | 7/24/12 | 521452 | 1981 | Los Angeles | ST ³ |
| 4/25/12 | 4275 | 7/24/12 | 521453 | 1970 | Los Angeles | ST |
| 4/25/12 | 4276 | 7/24/12 | 521454 | 1957 | Los Angeles | ST |
| 4/25/12 | 4272 | 7/24/12 | 541455 | 1975 | Los Angeles | ST |
| 4/25/12 | 4277 | 7/25/12 | 521490 | 1955 | Compton | ST |
| 4/25/12 | 4278 | 7/25/12 | 521491 | 1975 | Los Angeles | ST |
| 4/25/12 | 4279 | 7/25/12 | 521492 | 1959 | Compton | ST |
| 4/26/12 | 4283 | 7/28/12 | 521585 | 1977 | Los Angeles | ST |
| 4/26/12 | 4284 | 7/28/12 | 521584 | 1970 | Los Angeles | ST |
| 4/26/12 | 4282 | 7/28/12 | 521586 | 1969 | Los Angeles | ST |
| 4/26/12 | 4281 | 7/28/12 | 521587 | 1961 | Inglewood | ST |
| 4/26/12 | 4280 | 7/28/12 | 521588 | 1974 | Los Angeles | ST |
| 4/27/12 | 4286 | 7/30/12 | 521596 | 1966 | Compton | ST |
| 4/27/12 | 4287 | 7/30/12 | 521597 | 1951 | Los Angeles | ST |
| 4/26/12 | 4285 | 7/30/12 | 521598 | 1953 | Los Angeles | ST |
| 4/27/12 | 4293 | 8/1/12 | 521676 | 1971 | Los Angeles | ST |
| 4/27/12 | 4296 | 8/1/12 | 521677 | 1966 | Compton | ST |

³ The initials ST are Respondent Truong's initials.

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|---------|------|---------|--------|------|-------------|----|
| 4/27/12 | 4295 | 8/1/12 | 521678 | 1954 | Los Angeles | ST |
| 4/29/12 | 4294 | 8/9/12 | 521910 | 1979 | Los Angeles | ST |
| 4/29/12 | 4292 | 8/9/12 | 521911 | 1974 | Los Angeles | ST |
| 4/29/12 | 4291 | 8/9/12 | 521912 | 1956 | Inglewood | ST |
| 4/29/12 | 4290 | 8/9/12 | 521913 | None | Compton | ST |
| 4/29/12 | 4300 | 8/10/12 | 521961 | 1965 | Compton | ST |
| 4/29/12 | 4297 | 8/10/12 | 521962 | 1955 | Los Angeles | ST |
| 4/29/12 | 4298 | 8/10/12 | 521963 | 1970 | Los Angeles | ST |
| 4/29/12 | 4299 | 8/11/12 | 521989 | 1952 | Los Angeles | ST |
| 4/30/12 | 4527 | 8/11/12 | 521990 | 1971 | Inglewood | ST |
| 5/3/12 | 4538 | 8/14/12 | 522046 | 1966 | Inglewood | ST |
| 5/3/12 | 4546 | 8/14/12 | 522047 | 1961 | Compton | ST |
| 5/3/12 | 4549 | 8/14/12 | 522048 | 1977 | Los Angeles | ST |
| 5/3/12 | 4548 | 8/14/12 | 522049 | 1968 | Los Angeles | ST |
| 5/3/12 | 4547 | 8/14/12 | 522050 | 1970 | Compton | ST |
| 5/2/12 | 4637 | 8/16/12 | 522137 | 1967 | Los Angeles | ST |
| 5/2/12 | 4536 | 8/16/12 | 522138 | 1970 | Inglewood | ST |
| 5/2/12 | 4539 | 8/16/12 | 522143 | 1974 | Los Angeles | ST |
| 5/2/12 | 4534 | 8/16/12 | 522141 | 1966 | Los Angeles | ST |
| 5/2/12 | 4535 | 8/16/12 | 522140 | 1972 | Los Angeles | ST |
| 5/4/12 | 4309 | 8/29/12 | 522526 | 1959 | Los Angeles | ST |
| 5/4/12 | 4305 | 8/29/12 | 522527 | None | None | ST |
| 5/4/12 | 4304 | 8/29/12 | 522528 | None | None | ST |
| 5/4/12 | 4303 | 8/29/12 | 522529 | None | None | ST |
| 5/4/12 | 4306 | 8/29/12 | 522530 | 1974 | Los Angeles | ST |
| 5/4/12 | 4313 | 8/31/12 | 522633 | None | None | ST |
| 5/4/12 | 4311 | 8/31/12 | 522634 | 1956 | Los Angeles | ST |

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|----|--------|------|---------|--------|------|-------------|----|
| 1 | 5/4/12 | 4310 | 8/31/12 | 522635 | 1977 | Los Angeles | ST |
| 2 | 5/4/12 | 4312 | 8/31/12 | 522636 | 1972 | Los Angeles | ST |
| 3 | 5/4/12 | 4327 | 9/1/12 | 522690 | None | None | ST |
| 4 | 5/4/12 | 4326 | 9/1/12 | 522691 | None | None | ST |
| 5 | 5/4/12 | 4318 | 9/1/12 | 522692 | None | None | ST |
| 6 | 5/4/12 | 4317 | 9/1/12 | 522693 | None | None | ST |
| 7 | 5/4/12 | 4325 | 9/1/12 | 522694 | None | None | ST |
| 8 | 5/5/12 | 4314 | 9/6/12 | 522774 | None | None | ST |
| 9 | 5/4/12 | 4315 | 9/6/12 | 522775 | None | None | ST |
| 10 | 5/4/12 | 4316 | 9/6/12 | 522776 | None | None | ST |
| 11 | 5/4/12 | 4321 | 9/6/12 | 522777 | None | None | ST |

42. In addition, Respondents dispensed drugs to multiple patients with fake or non-existent addresses. Respondent Spectrum – Irvine also dispensed 180 tablets of oxycodone 30 mg without a valid prescription. In fact, RX 521585 had no quantity written on the prescription and no checkbox was checked; yet, Respondent Truong dispensed 180 tablets of oxycodone to the patient.

43. Respondents also filled prescriptions for patients who were habitual doctor and pharmacy shoppers, as follows:

Patient R.M.

44. R.M. (DOB 1983) had an address in Inglewood, approximately 45 miles from Respondent Spectrum Pharmacy. From May, 2010 to September, 2012, Respondents dispensed multiple prescriptions to R.M. for oxycodone 30 mg written by five different prescribers, located in Rancho Cucamonga, Panorama City, Los Angeles, and Garden Grove. The use of five different prescribers of the same drug should have been a red flag to Respondents. Some of the prescriptions did not relate to the prescriber's practice. For example, R.M. received a strong pain medication (oxycodone) from Dr. MS, who is a board certified eye specialist. In addition to oxycodone, R.M. was also prescribed other pain medications. R.M. paid cash for all of the

1 oxycodone prescriptions dispensed by Respondents. Moreover, the prescriptions dispensed by
2 Respondents were not consistent. For example, on July 29, 2010, R.M. received 60 tablets of 60
3 mg of oxycodone with directions to take the drug twice per day. Therefore, R.M. was taking 120
4 mg of oxycodone per day. The next month, a different prescriber wrote a prescription for 90
5 tablets of oxycodone 80 mg, with directions for R.M. to take the drug three times per day.
6 Therefore R.M. received double the dose prescribed the month prior. Respondents should have
7 questioned R.M. and the prescriber about how R.M. was taking their medications, and verify that
8 the prescriber knew about the previous therapies and multiple prescribers to ensure patient safety,
9 and the legitimacy of the prescription.

10 Patient T.C.H.

11 45. T.C.H. (DOB 1936) had an address in Riverside, approximately 44 miles from
12 Respondent Spectrum Pharmacy - Irvine. From June 2009 to March 2012, T.C.H. saw seven
13 prescribers from Northridge, Rancho Cucamonga, Culver City, Panorama City, Inglewood, Los
14 Angeles, and Garden Grove, who prescribed her controlled substances, and obtained controlled
15 substances from seven pharmacies in Los Angeles, El Segundo, Torrance, Huntington Beach,
16 Lennox, Irvine, and Alhambra. Respondents dispensed multiple controlled substance
17 prescriptions to T.C.H. from March 2010 to March 2012, and told the inspector that this patient
18 was tested for drugs. The prescriptions were inconsistent. For example, Respondents dispensed
19 to T.C.H. Oxycontin 80 mg, with directions to take it three times per day (240 mg/day) from
20 March to July 2010. In August 2010, Respondents filled a prescription written by a different
21 prescriber for Oxycontin 30 mg, with directions to take it every 4-6 hours (120-180 mg/day).
22 There were no notes or documentation indicating that Respondents spoke with the prescriber or
23 patient about the sudden decrease in dosage. In January 2011, T.C.H. was prescribed Opana
24 (oxymorphone). A few months later, a different prescriber wrote T.C.H. a prescription for
25 oxycodone. Respondent Li stated that T.C.H. tried Motrin for pain, but the pain was significant,
26 and that T.C.H. would pick up her prescriptions after her doctor's appointment in Garden Grove.
27 However, Garden Grove is 15 miles away from Respondent Spectrum - Irvine and, in the

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1 opposite direction of T.C.H.'s home in Riverside. In addition, T.C.H. also received other pain
2 medications.

3 Patient F.I.L.

4 46. F.I.L. (DOB 1956) had an address in Inglewood, approximately 46 miles from
5 Respondent Spectrum Pharmacy - Irvine. From March 2010 to September 2012, F.I.L. saw six
6 different prescribers from Rancho Cucamonga, Hawthorne, Panorama City, Los Angeles, and
7 Garden Grove, that prescribed her controlled substance prescriptions, and obtained controlled
8 substances from eight pharmacies in Alhambra, Hawthorne, Irvine, and Santa Ana. The
9 prescriptions were inconsistent. For example, one month F.I.L. was dispensed oxycodone 80 mg
10 with directions to take it three times per day (240 mg/day). The following month, F.I.L. was
11 prescribed oxymorphone. Then the next month, F.I.L. was taking oxycodone again, at a different
12 dosage (120-180 mg). There was no documentation indicating that Respondents clarified the
13 prescriptions, asked about the change in regimen, or spoke to F.I.L. or the prescriber about the
14 medication, the dose, or the other multiple prescribers. Respondents did not answer the inspector
15 when asked whether F.I.L. picked up his own prescriptions from Respondent Spectrum
16 Pharmacy. Respondent Li acknowledged that F.I.L. used multiple doctors.

17 47. All three of the above patients regularly obtained controlled substances from the same
18 prescribers, including Drs. MA, MS, EC,⁴ and Physician Assistant (PA) DN.⁵ Had Respondent
19 Spectrum - Irvine utilized CURES reports, they would have been able to determine that the
20 patients were doctor and/or pharmacy shopping or that the patients were receiving narcotic
21 prescriptions from other pharmacies at the same time they were obtaining narcotics from
22 Respondent Spectrum - Irvine.

23 48. In addition, Respondent Li failed to provide complete records of disposition of
24 controlled substances to the Board inspector. Despite requests by inspectors, Respondent Li

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26 ⁴ Dr. E.C.'s medical license was surrendered effective November 6, 2015, following the
Medical board's filing of an Accusation against him.

27 ⁵ PA DN's physician assistant license was disciplined by the Physician's Assistant
28 Committee, effective April 11, 2005, after PA DN committed repeated negligent acts.

1 never provided complete controlled substance logs showing dispositions of approximately fifty-
2 eight prescriptions from January 1, 2011 to October 5, 2012.

3 49. Additionally, the Board inspector discovered that Respondent Tran, while working as
4 a staff pharmacist, dispensed Schedule II controlled substance prescriptions from faxed copies
5 and telephonic prescriptions before receiving the original prescriptions as follows:

6

| Patient | Drug | RX No. | Date |
|---------|------------------|--------|------------|
| RB | Dilaudid Liquid | 505877 | 10/28/2010 |
| IP | Methadone 10mg | 517306 | 3/9/2012 |
| IP | Oxycodone 30mg | 517307 | 3/9/2012 |
| LG | Dilaudid 4 mg | 510002 | 5/23/2011 |
| JH | MS Contin 60 mg | 511746 | 8/10/2011 |
| JH | MS Contin 15 mg | 511747 | 8/10/2011 |
| PW | Fentanyl Patches | 511745 | 8/10/11 |
| DB | Nucynta 75 mg | 512400 | 9/8/2011 |
| DB | Fentanyl Patches | 512401 | 9/8/2011 |
| BC | Percocet 10/325 | 513103 | 10/6/2011 |
| TD | Dilaudid 4mg | 516887 | 2/27/2012 |
| OS | Fentanyl patch | 516956 | 2/28/2012 |

19
20 **FIRST CAUSE FOR DISCIPLINE**

21 **(As to Respondents Spectrum Pharmacy, Li, and Truong)**

22 **(Unprofessional Conduct - Failure to Implement Corresponding Responsibility)**

23 50. Respondents Spectrum Pharmacy, Li and Truong are subject to disciplinary action for
24 unprofessional conduct under Code section 4301, subdivisions (j), for violation of Health and
25 Safety Code section 11153, subdivision (a), in that they failed to comply with their corresponding
26 responsibility to ensure that controlled substances are dispensed for a legitimate medical purpose.
27 The circumstances are that they failed to evaluate the totality of the circumstances (information
28 from the patient, physician, CURES and other sources) to determine the prescriptions' were

1 issued for a legitimate medical purpose in light of information showing that several patients
2 demonstrated drug seeking behaviors such as doctor and pharmacy shopping, numerous patients
3 had addresses outside Respondents' normal trade area, numerous patients saw prescribers that
4 were great distances from the pharmacy's addresses, prescriptions were written for an unusually
5 large quantity of drugs, there were irregularities in the prescriber's qualifications in relation to the
6 type of medications prescribed, several patients came into Respondent Spectrum Pharmacy-
7 Irvine in sequence from the same doctor with prescriptions for the same drug, in the same dose
8 and strength on the same day, and controlled substance prescriptions were provided to an
9 unidentified driver "Earl" without confirming with the patient, among other things, as set forth in
10 paragraphs 35 through 49, which are incorporated herein by this reference.

11 **SECOND CAUSE FOR DISCIPLINE**

12 **(As to Respondents Spectrum Pharmacy, Li, and Truong)**

13 **(Unprofessional Conduct – Filling Erroneous or Uncertain Prescriptions)**

14 51. Respondents Spectrum Pharmacy, Li and Truong are subject to disciplinary action for
15 unprofessional conduct under Code section 4301, subdivision (o), for violating California Code of
16 Regulations, title 16, section 1761 for filling erroneous or uncertain prescriptions in that
17 Respondents dispensed prescriptions containing errors, irregularities, or uncertainties to patients,
18 as set forth in paragraphs 35 through 49, which are incorporated herein by this reference.

19 **THIRD CAUSE FOR DISCIPLINE**

20 **(As to Respondents Spectrum Pharmacy, Li, and Truong)**

21 **(Unprofessional Conduct – Gross Negligence)**

22 52. Respondents Spectrum Pharmacy, Li and Truong are subject to disciplinary action for
23 unprofessional conduct under Code section 4301, subdivision (c), in that Respondents were
24 grossly negligent in dispensing controlled substances. The circumstances are that Respondents
25 knew or should have known that the controlled substances dispensed to patients were likely to be
26 used for other than a legitimate medical purpose, and Respondent failed to take appropriate steps
27 when presented with numerous controlled substance prescriptions by patients from the same
28 doctor for the same drug and strength on the same day and who came into Respondent Pharmacy

1 in sequence. Respondent failed to perform additional investigation to determine whether the
2 prescriptions were issued for a legitimate medical purpose, as set forth in paragraphs 35 through
3 49, which are incorporated herein by this reference.

4 **FOURTH CAUSE FOR DISCIPLINE**

5 **(As to Respondents Spectrum Pharmacy and Li)**

6 **(Unprofessional Conduct – Failure to Keep Complete Records)**

7 53. Respondents Spectrum Pharmacy and Li are subject to disciplinary action for
8 unprofessional conduct under Code section 4169(a)(5) in that Respondents failed to maintain
9 records of disposition of dangerous drugs for at least three years as set forth in paragraphs 35
10 through 49, which are incorporated herein by this reference.

11 **FIFTH CAUSE FOR DISCIPLINE**

12 **(As to Respondents Spectrum Pharmacy, Li, and Truong)**

13 **(Unprofessional Conduct – Non-Compliant Furnishing a Controlled Substance After**
14 **Surrender of DEA Registration)**

15 54. Respondents Spectrum Pharmacy and Li are subject to disciplinary action for
16 unprofessional conduct under Code section 4301, subdivision (j), for violating Code of Federal
17 Regulations, title 21, section 1301.11, in that after Respondent Spectrum Pharmacy surrendered
18 their DEA registration, they arranged for a controlled substance be transferred from another
19 pharmacy and to be dispensed from Respondent Spectrum Pharmacy, as set forth in paragraphs
20 35 through 49, which are incorporated herein by this reference.

21 **SIXTH CAUSE FOR DISCIPLINE**

22 **(As to Respondents Spectrum Pharmacy, Li, and Truong)**

23 **(Unprofessional Conduct –Furnishing a Controlled Substance**
24 **Without a Valid Prescription)**

25 55. Respondents Spectrum Pharmacy, Li, and Truong are subject to disciplinary action
26 for unprofessional conduct under Code section 4301, subdivision (j), for violating Business and
27 Professions Code section 4059(a) and Health and Safety Code section 11164, for furnishing a
28

1 controlled substance (180 tablets of oxycodone) without a valid prescription, as set forth in
2 paragraph 48, which is incorporated herein by this reference.

3 **SEVENTH CAUSE FOR DISCIPLINE**

4 **(As to Respondents Spectrum Pharmacy and Tran)**

5 **(Unprofessional Conduct –Non-compliant Dispensing of Controlled Substance**
6 **Prescriptions)**

7 56. Respondents Spectrum Pharmacy and Tran are subject to disciplinary action for
8 unprofessional conduct under Code section 4301, subdivision (j), for violating Code of Federal
9 Regulations, title 21, section 1306.11, subdivision (a) in that Respondents dispensed Schedule II
10 controlled substance prescriptions from faxed copies and telephonic prescriptions before
11 receiving the original prescription, as set forth in paragraph 49, which is incorporated herein by
12 this reference.

13 **DISCIPLINARY CONSIDERATIONS**

14 57. To determine the degree of discipline, if any, to be imposed on Respondent Truong,
15 Complainant alleges that on or about July 25, 2013, in a prior action, the Board issued Citation
16 Number CI 2011 52553 to Respondent Truong for violation of Business and Professions Code
17 section 4301, subdivisions (f), unprofessional conduct: acts of moral turpitude, dishonesty, fraud
18 deceit or corruption, and subdivision (g), knowingly making or signing any certificate or other
19 document that falsely represents the existence or nonexistence of a fact; and Business and
20 Professions Code section 4342 for drugs lacking quality and strength, and assessed a fine in the
21 amount of \$2,500.00. That Citation is now final, and is incorporated herein by this reference.

22 58. The circumstances that led to the citation are that in January and February 2012,
23 Respondent Truong was the pharmacist-in-charge at Santa Elena Pharmacy. On or about
24 February 10, 2012, during a Board inspection, it was discovered that Santa Elena Pharmacy failed
25 to reverse insurance claims for a patient who did not receive the medication the patient was
26 charged for. In addition, Santa Elena Pharmacy had several medications that were in repackaged
27 bottles and vials with improper labels.

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7. Taking such other and further action as deemed necessary and proper.

DATED: 4/16/16

Virginia Herold

VIRGINIA HEROLD
Executive Officer
Board of Pharmacy
Department of Consumer Affairs
State of California
Complainant

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